



MEMBERS[®] Auto and Homeowners Insurance

Strengthen Member Relationships

Build a stronger bond with your members—while adding non-interest income to your bottom line. MEMBERS Auto and Homeowners Insurance provides reliable protection that your members need—plus property and casualty coverage at special member-only discounted rates.

The Companies Behind the Coverage

The insurance companies of the CUNA Mutual Group have been meeting the insurance needs of credit union members for more than 65 years. In order to provide quality personal property insurance at competitive rates, we have teamed up with Liberty Mutual, the eighth largest auto and homeowners insurer in the country, and Progressive, the third largest auto carrier in the country.

No-Obligation Rate Quotes by Phone, Local Agent or Internet

Rate Quotes by Phone

Your members can use a toll-free number to connect with a Direct Response Center for free insurance quotes and expert advice on coverage, potential rate discounts and benefits. Hours are Monday–Friday, 6:00 a.m. to 10:00 p.m., and Saturday, 6:00 a.m. to 8:30 p.m., CST.

Help from Local Agents

More than 1,600 Liberty Mutual local agents are located throughout the country to provide professional assistance to your members.

Fast Online Access to Auto Insurance Quotes and Service

With a few clicks, any time of day or night, your members can request auto insurance quotes and purchase coverage online through MEMBERS Financial Network. They can find out their own auto safety score or take an auto safety quiz. And they can manage their policies online, including these and other options:

- Requesting changes to auto, home or renters policies
- Purchasing new policies
- Reviewing and paying bills
- Filing claims

All this from the convenience of the member's home, office or any place they're connected.

Easy Access to Service Representatives

Service centers provide knowledgeable representatives to help members with policy questions, changes and coverage reviews.

Convenient Payment Options

Your members' insurance premiums can be deducted automatically from their credit union share draft accounts.

Real Savings for Your Members

Your members can save money by purchasing MEMBERS Auto and Homeowners Insurance made available through your credit union. They may also qualify for many other discounts that could save them even more.

Auto Insurance Discounts Available for:

- Multi-car coverage
- Safe driver status
- Good student status
- Airbags
- Seatbelt usage
- Anti-theft devices
- Anti-lock brakes
- New business accident forgiveness

Homeowners Insurance Discounts Available for:

- A new home
- Fire prevention devices
- Burglary and fire alarms
- Inflation protection
- Multiple policy discounts

MEMBERS Auto and Homeowners Insurance

More Than Just Insurance

Excellent coverage is just the beginning. MEMBERS Auto and Homeowners Insurance provides a wide range of outstanding benefits and services that help your credit union stand out from the competition.

Exceptional Claim Benefits

Guaranteed Auto Repairs

Auto repairs are fully guaranteed, through a nationwide network of repair shops, for as long as the member owns the vehicle.

24-Hour Emergency Roadside Assistance

A toll-free number provides access to thousands of service facilities throughout the U.S. and Canada.

24/7 100% Towing Coverage*

24-hour Roadside Assistance covers the full cost of towing.

Guaranteed Home Repairs

Home repairs are fully guaranteed for one year through a network of approved contractors.

Hassle-Free Replacement of Personal Items

Refrigerators, washers, dryers and other items can be shipped directly to members' residences.

Help in Finding Temporary Living Arrangements

If members are unable to stay at home following a covered loss, we'll help them find temporary places to live.

Unlimited Rental Coverage*

This benefit provides unlimited rental for standard, premium and luxury vehicles.

Reliable Claims Service

Responsive 24-Hour Access

If your members need to report a claim, they'll have toll-free access to dependable claims professionals 24 hours a day, 7 days a week, including holidays.

Fast, Convenient Auto Repair Appraisals

Members can go to conveniently located drive-in appraisal centers or have claims specialists come to them.

On-the-Spot Homeowners Claims Service

Many structural and personal property claims can be settled immediately.

24-Hour Emergency Repair Service

Our coverage includes temporary repair service within 24 hours of a homeowner loss to limit further damage to your home.

Coverage is also available for:

- Motorcycles
- Boats and motors
- Motor homes
- Recreational vehicles
- Single family homes
- Condominiums
- Tenants (renters)
- Commercial auto
- Mobile homes
- Seasonal/vacation homes
- Personal umbrella liability
- Scheduled property, such as jewelry and art
- Additional costs incurred following a loss while unable to live in a home
- Identity theft

Bring Value-Added Benefits to Your Members and Your Credit Union

MEMBERS Auto and Homeowners coverage helps make your credit union a one-stop financial and insurance center—the kind of convenience your members are looking for in a primary financial institution.

To learn more, contact your CUNA Mutual Group Sales Executive today at 1-800-356-2644.

*Available in most states at additional cost.

Coverage provided and underwritten by leading insurance companies, including Liberty Mutual Insurance Company and its affiliates, 175 Berkeley Street, Boston, MA. To the extent permitted by law, applicants are individually underwritten; not all applicants may qualify. Discounts are not available in all states, and discounts vary by state. A consumer report from a consumer reporting agency and/or motor vehicle will be obtained on all drivers listed on your policy where state regulations allow. Roadside Assistance service applies to auto policyholders and is provided by Cross Country Motor Club, Inc., Boston, MA, or through Cross Country Motor Club of California, Inc., Boston, MA. The insurance offered is not a deposit and is not federally insured by the NCUSIF or guaranteed by your credit union.

Discounts may not be available in all states.

This information is not approved for use in Massachusetts.

This product sheet is for basic education only and not for training credit union employees. Non-licensed individuals may not describe details of insurance products to the public.



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